

CONSIS OVERFILL WARNING

DO NOT SELECT ACCEPT UNTIL YOU HAVE READ THE INFORMATION BELOW

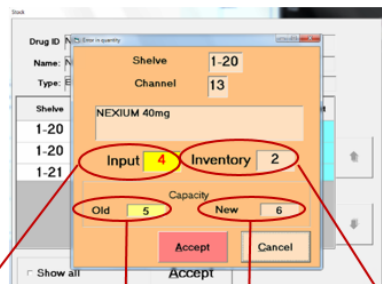
This error means that the quantity that you are trying to load into the CONSIS channel is more than the CONSIS thinks it can fit.

It is asking if you would like to change the total quantity/Capacity that it thinks it can fit in that channel, or if there is an error in the quantity/capacity that you are trying to load.

Do not hit **ACCEPT** unless you are sure that the channel capacity should be increased.

If in doubt hit **CANCEL** and empty the channel.

- Confirm the channel capacity by checking and retyping the product length in the CONSIS stock card located in **ADD/CHANGE DRUG**.
- Check that this matches the capacity for the drug set in the **DRUG INVENTORY**, please refer to the manual if unsure how to do this.
- Re-load the drug – this process will correct any incorrect stock-on-hand/Inventory levels.



Input = the quantity that you are trying to fill into the CONSIS channel.

Inventory = the quantity that the CONSIS thought was in the channel before filling.

Old Capacity = the quantity that the CONSIS thinks can fit into the channel based on packet size.

New Capacity = the amount that you are trying to tell CONSIS that it should fit. This is the **Input + Inventory**.

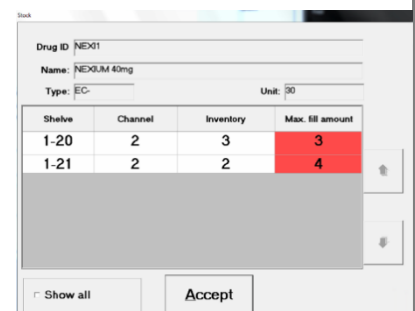
MAX FILL AMOUNT – HIGHLIGHTED IN RED

If the **Max. Fill Amount** column is highlighted in red when filling the CONSIS this means that there is a discrepancy between the channel capacity, (the amount that it thinks that channel can hold) and the capacity entered in the drug stock card.

You can still fill this drug but you may find that the amount that the CONSIS thinks it can fit is incorrect.

To correct this error, go to the Drug Stock Card:

- Open **CTS CLIENT**
- Select **DRUG MAINTENANCE**
- Select **ADD/CHANGE DRUG**
- We recommend that once you are in the stock card please measure and enter the package length. This refreshes and corrects any discrepancies or overridden errors that may have contributed to altering the capacity. Please then note the revised capacity and update it in the **DRUG INVENTORY** menu.
- Select drug and check that it's capacity matches the channel capacity in the fill screen



Shelf	Channel	Inventory	Max. fill amount
1-20	2	3	3
1-21	2	2	4

If you are having trouble with your CONSIS PC
please contact the Service line
1800 94 55 22 | 8am - 8pm EST