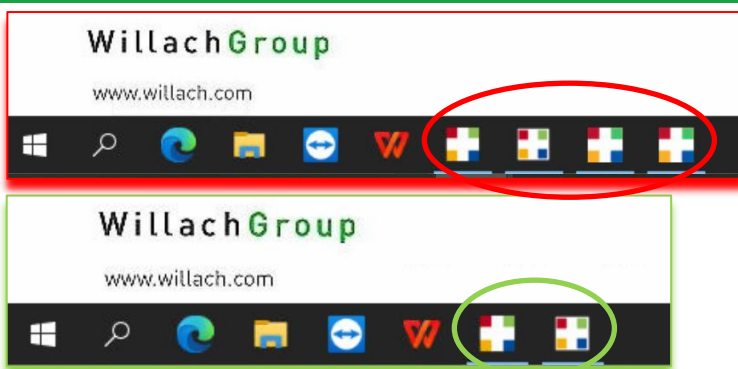


RESTARTING CON SIS SOFTWARE

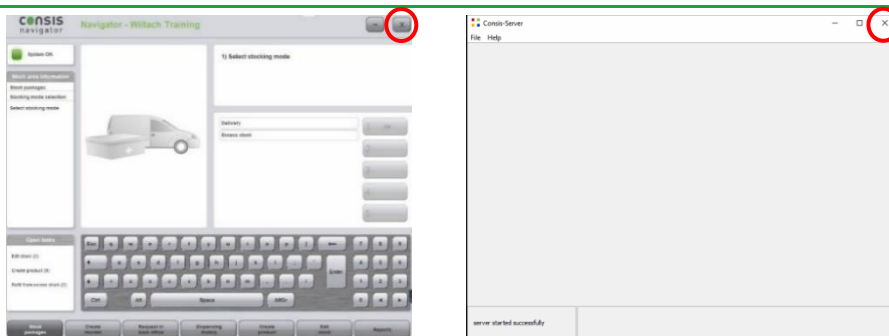
When to restart CON SIS software?

- If medications are not dispensing.
- If reports do not generate.
- Check if there are more than two Willach icons on the taskbar.
- Check the dispense software. Restart the (dispense software) Server, Connect, Scheduler or equivalent.



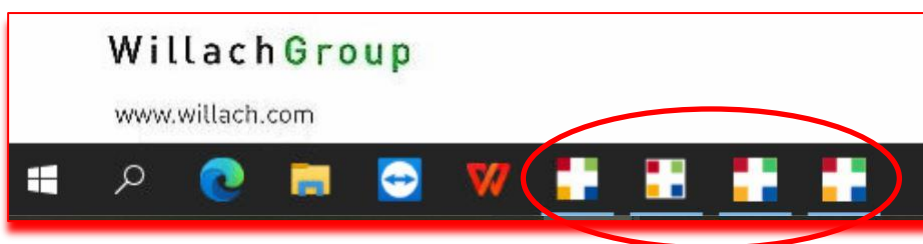
STEP 1

- Close all CON SIS applications, including the server.
- Click on the X on the top right of the screen.



STEP 2

- Check the taskbar for any open CON SIS applications.
- Close the remaining CON SIS applications.
- **The taskbar should be free of any Willach icons before a restart.**



Example of multiple Servers open.

STEP 3- Wait 10 seconds, then re-launch software.

- Double click **Start CON SIS (Willach icon)** located on the desktop.
- The CON SIS server and Navigator will launch



Start CON SIS



Picture of software launching

STEP 4- Minimise the CON SIS server screen.

- **The CON SIS Server screen must not be closed.**
- **CON SIS Navigator** is now ready to use.

Left: Picture of CON SIS server

Right: Picture of CON SIS Navigator screen.

